



Case Study: Seamlessly importing and exporting through SA

One of the perennial challenges for import or export businesses is how to cut down the friction in their supply chains and reduce the red tape confronted before goods can reach their end-point.

Objective

At FWD, we were aware that we had an opportunity to deliver a solution to this challenge by utilising the space and connectivity available through our sites at Port Adelaide. By bringing a range of goods handling services within the parameters of our two sites at Port Adelaide we were able to reduce the compliance burden on customers linked to both biosecurity and Out of Gauge (OOG) imports and exports.

Activity

Through a year-long process, we went through upgrades of our Pelican Point and Coghlan Road sites to enable both to become biosecurity approved. They are now capable of accommodating significant volumes of containers for tailgate, fumigation, heat treatment, washing and more. This now

means the critical biosecurity process, which would have previously been undertaken in quarantine on another site can now take place seamlessly next to FACT. In parallel to this we based heavy lifting machinery and attachments to manage the unpacking of OOG containers on site – eliminating the need for an initial heavy vehicle permit by avoiding road transport. This has resulted in a quick and convenient turnaround from vessel discharge to cargo availability.

Result

These changes to our infrastructure and services have removed some of the largest barriers to seamless importing and exporting through South Australia while ensuring goods can transit in line with all relevant government regulations.

